



Approved Provider of

# Home Care Packages



[www.sensiblecare.com.au](http://www.sensiblecare.com.au)



**Sensible Care** is an approved provider of home care packages and provides government funded and self-funded aged care services at the care recipients' own homes. Sensible Care provides the help and support you would need to maintain your independence and stay comfortably and safely in the place you want to be, your own home.

Sensible Care knows that each person is different. We make the effort to know you as an individual and understand your needs so that we can plan the care that will benefit you the most.

## **Our Care Management Approach**

In planning your care, you will have your own care manager who will visit you to understand your living environment, your goals, your needs and desires and in consultation with you, plan and manage all aspects of your individualised care. Your care manager will continuously monitor your care and progress via progress reports submitted by our personal care assistants. Your care manager will quickly respond to any developments with adjustments and recommendations. Your care manager will also visit you to discuss your changing needs and in consultation with you, update your care plan and relevant services as needed. In our care management approach, you will have a single point of contact for all your requirements.

## **Our Care Team**

Sensible Care only employs fully qualified, experienced, and compassionate Personal Care Assistants. Our care team members are recruited through a stringent selection process involving two steps of interviews, background and security checks and reference checks.

Sensible Care values continuous improvement and regularly trains its workforce to deliver exceptional care.

## Services We Offer

Being an approved provider of Home Care Packages, Sensible Care is able to offer all permissible services under the Home Care Program such as:

- Home Help Services
- Personal Care Services
- Nursing & Specialist Care
- Allied Health Services
- Family and Respite
- 24 Hour and Overnight Care
- Transport and Community Access
- Nutrition, Hydration, Meal Preparation and Diet
- Management of Skin Integrity
- Continence Management
- Mobility and Dexterity Aides
- Other Domestic Support Services

In addition to that, Home Care Packages funding can also be used for purchasing of certain equipment as well as for small home modifications if these expenditures are identified as being necessary for the safety and wellbeing of the care recipients.

## Low fees - more service hours

Sensible Care has one of the lowest fees in the industry. Our lower fees leave more funds in your budget that results in more hours of our excellent home care!

To learn more about our simple and affordable cost structure, please refer to the schedule of fees and hourly charges from our website.

## Self-Management of Home Care Package Option

A Home Care Package needs at least one care manager to supervise the use of the funds and coordinate all the services required. At Sensible Care, we provide you the flexibility to choose the approach you would like to take in managing your home care package and offer a self-management option. To get more information on self-management of your package option, please contact us for an obligation-free discussion.





# Get better value for your Home Care Package

Our objective is clear: to offer you dignified personal care and assistive services affordably. You would not want to pay excessive fees that will eat up from your budget, neither would you like to pay inflated hourly charges.

## Sensible Care offers outstanding value to its care recipients because we:

- strive to know you as a person and understand your preferences;
- maintain preventive monitoring and data collection program;
- provide holistic care that focuses on your physical, mental and spiritual needs;
- focus on better planning and efficient use of technology and resources;
- keep you informed and support you to make decisions about your care and services;
- have utmost respect to your dignity and choice; and
- most importantly, we consistently provide exceptional individualised service.

**No Long-term Contracts**

**No Basic Daily Fees**

**No Exit Fees**



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